

Leadership und Management im Sportbusiness

"Was wird von Führung und Management erwartet in Zeiten von KI, digitaler Transformation, Nachhaltigkeit und Generationenwechsel?"



Maximilian Marten

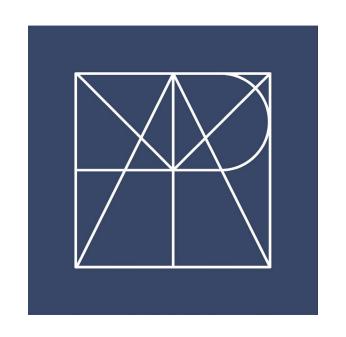


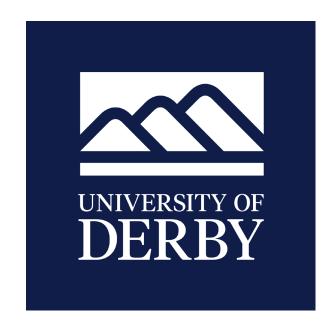


















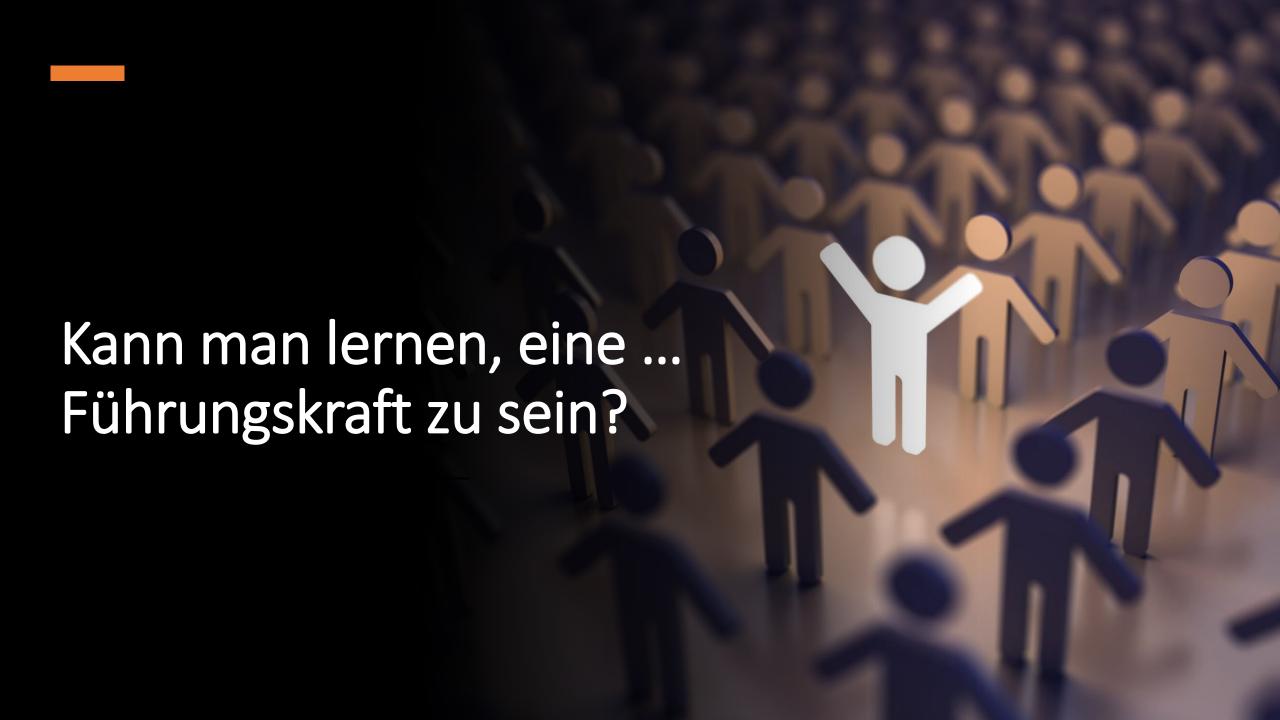


Kann jeder / jede eine

- gute
- charismatische
- inspirierende

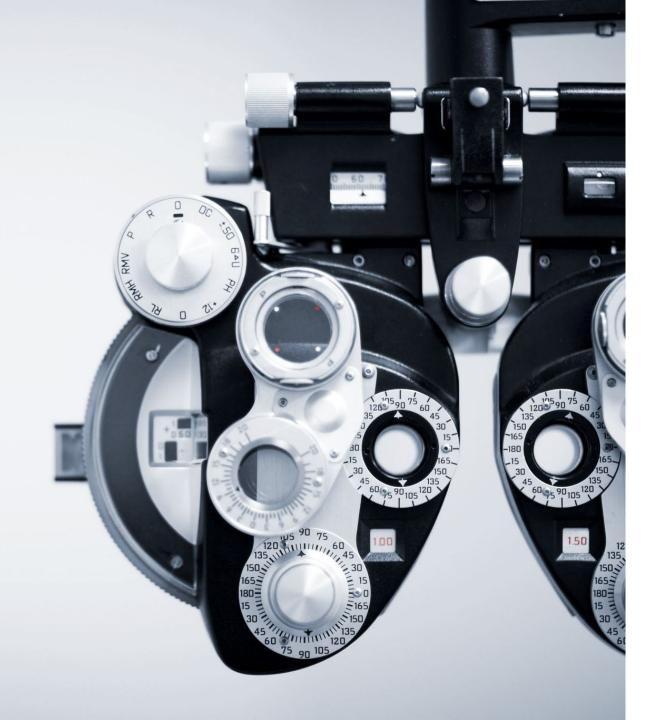
Führungskraft sein?





Leadership





Aufgaben des Leaderships

Vision

Mission

Werte





Leader Centric

Autocratic
Transformational
Transactional
Charismatic
Quiet

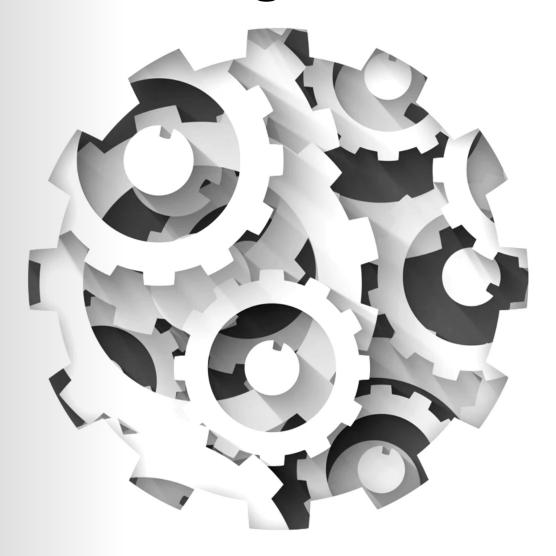
Democratic
Authentic
Shared
Servant
Agile

Jeff Bezos (CEO Amazon) on making high quality decisions

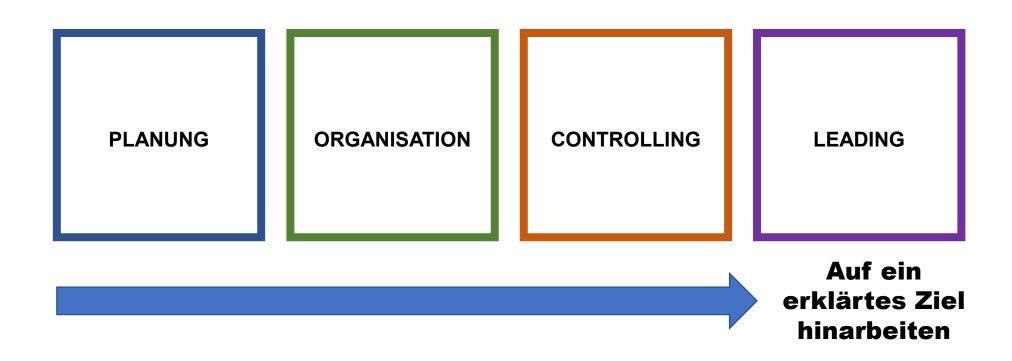


As a senior executive,

Management



Aufgaben des Managements



Jack Ma on building a team smarter than yourself





Effective top teams demonstrate five traits

Direction

Contribute to, align around, and act on the company's vision, purpose, and strategy

Discipline

Work efficiently by ensuring clarity in tasks, information flow, decision-making norms and practices, and management

Dynamism

Drive

Embrace change by proactively and adaptively pursuing new opportunities with speed

engage intentionally; productively support each other

Collaboration

Win together by building relationships on trust and inclusion;

Prepare, debate, and persevere, demonstrating resilience to surmount obstacles over the long term

Source: Bain & Company



Next Generations

New Expectations





Creating a million new years of free time Years created so far: 2851

Join a program

See our research

25%

increase in revenue over previous year

32%

decrease in employee resignations

83%

found it easier to attract talent

66%

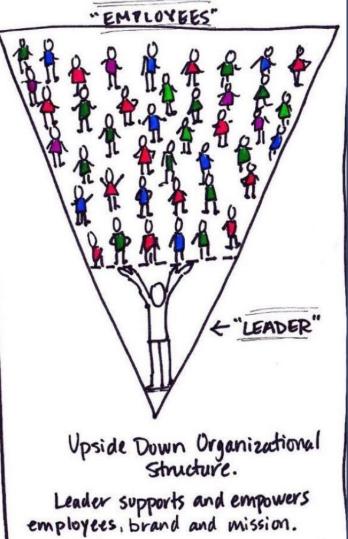
reported a reduction in burnout

94%

of companies want to continue after the trial



Traditional Organizational Structure Leader leads from top down.

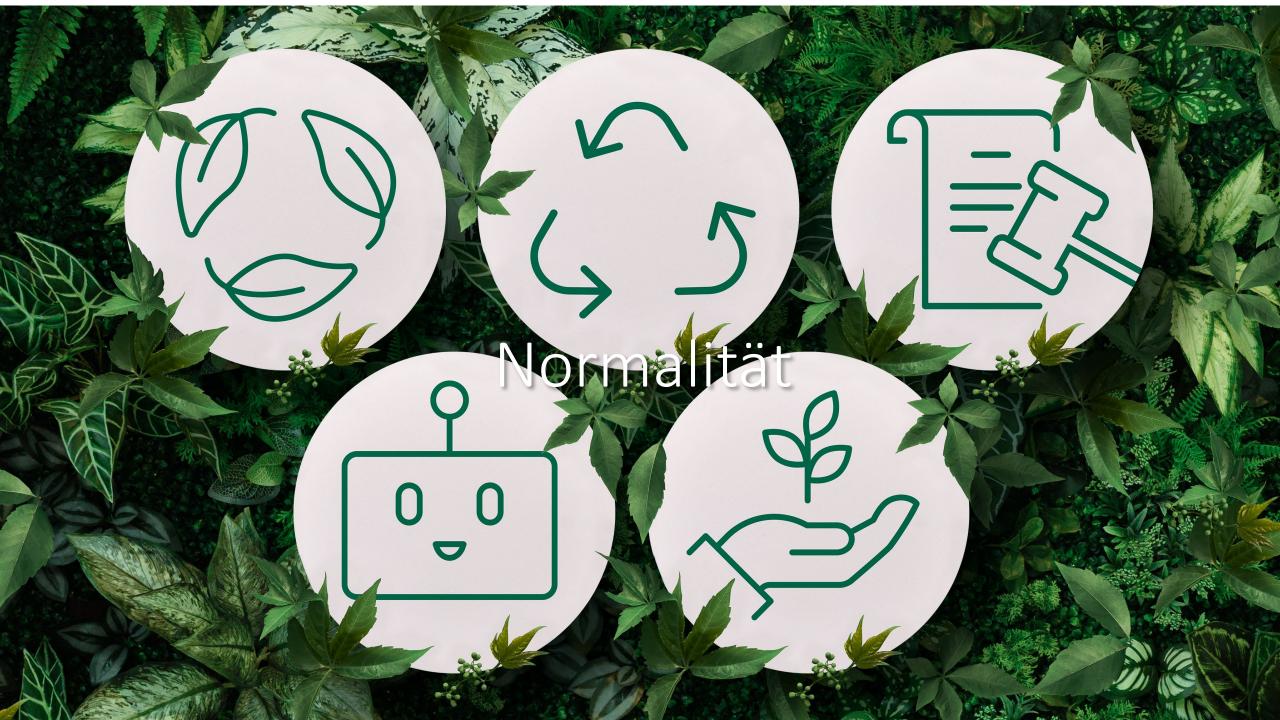




Nachhaltigkeit









KI

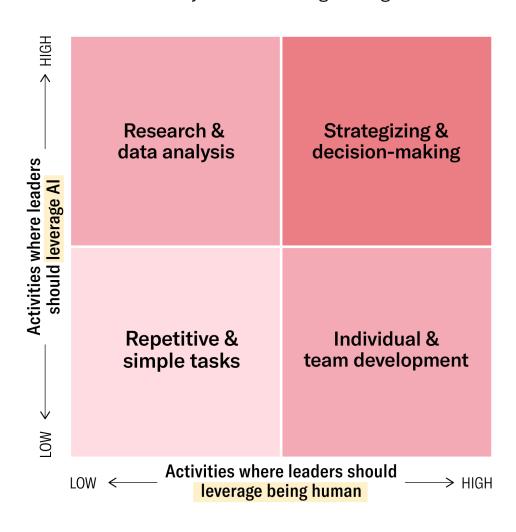
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Digitale Transformation



Al Versus Human: A Matrix of Leadership Activities

A guide for leaders to assess where they should leverage Al versus where they should leverage being human.







Toolbox



CHEAT SHEET FOR LEADERS

HOW TO SAVE TIME AND ACHIEVE BETTER RESULTS

WOOP Model

4 simple steps that can help you generate the energy, motivation, and plan you need to achieve your goals.

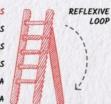


- Wish: What do I really want?
- Outcome: Why do I want this?
- Obstacle: What might block me?
- Plan: How can I get what I want?

Ladder of Inference

It's a powerful tool to increase the **quality** of our decision making.





Kanban Model

It helps leaders visualize work, maximize efficiency, and improve continuously.



Pareto Principle



This strategic planning tool helps leaders pinpoint exactly where to **focus** their time, resources, and energy.

S.M.A.R.T. Goals



The SMART goals acronym stands for **5 crucial qualities** your goals should have:



- Specific
- Measurable
- Achievable
- Relevant
- · Time-bound

Eisenhower Matrix

It is a task management tool used to prioritize tasks by ranking them on 4 key attributes:



- Urgent
- ImportantNot urgent
- Not important

When you are able to categorize your tasks, it becomes much easier to schedule & complete them.

3-3-3 Method

It was created by **Oliver Burkeman** and is based on the idea that every normal working day, you should aim to:

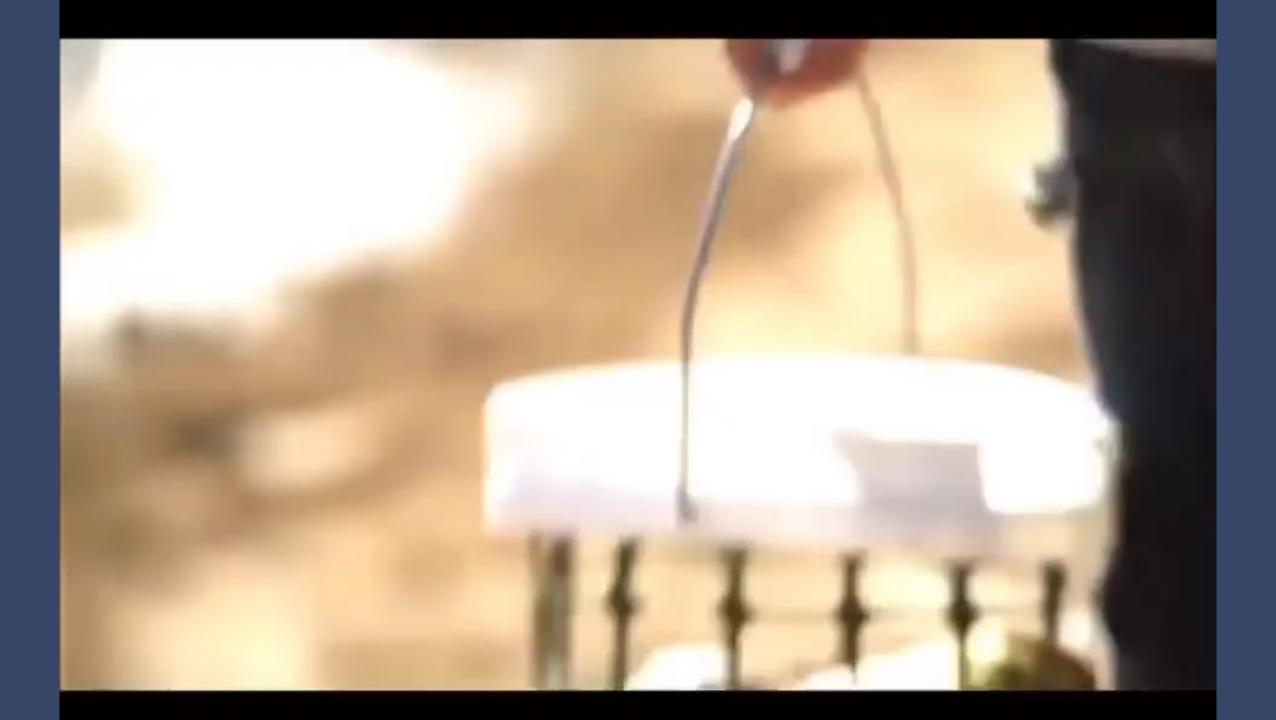


- 3 hours on your most important current project;
- 3 shorter tasks (urgent to-dos, calls, meetings);
- 3 'maintenance activities' (healthy habits or daily admin).

Pessimist oder Optimist

The pessimist complains about the change. The optimist expects it to change. and the Leader adjusts the sails.

-JOHN C. MAXWELL



Empathy vs Sympathy

What people think empathy is:



Listening attentively to their experiences.



WAS IST DAS BESTE, WAS IHNEN DIESE WOCHE PASSIERT IST?









"I don't get it. We had all those meetings."





Meetings shouldn't always be run by the leader. They should be guided by the best facilitator.

Too many bosses silence the room. Skilled facilitators amplify dissenting views and quiet voices.

A key to curbing groupthink is preventing powerful people from dominating discussions.

| Autocratic | Laissez-faire | Democratic |
|---|--|--|
| More focussed on task accomplishment than high relationship | Few policies and formal directives | High relationship focus |
| Makes autonomous decisions | Tendency towards abstinence of leadership – the hands off approach | Shared decision making |
| Expects followers to obey and respect | Teams are empowered to do as they see fit | Strong communication, top down and bottom up |
| Low participation | Low participation | High participation |
| Power over followers | Power to followers | Power with followers |
| Can be useful in a crisis/emergency where people need direction | Can be useful in high performance teams | Useful in creative industries where there is a high level of collaboration |

LEADER vs. MANAGER: WHAT IS THE DIFFERENCE?

Leader

Builds Relationships

Manager

Coordinates Tasks



Guides by example



Innovation and creativity



Values innovation



Empowers team members



Inspires & motivates



Prioritizes longterm growth



Cultivates a shared vision



Drives change and adaptation



Strives for improvement



Adapts to change



Remains resilient



Solves problems



Clear communication



Strong decisionmaking skills



Strategic thinking



Directs by authority



Efficiency and effectiveness



Emphasizes efficiency



Ensures task completion



Organizes and plans



Achieves shortterm objectives



Develops and enforces policies



Maintains stability and control



Email Like a Boss

Took A While But You Can Deal

- Sorry for the delay
- Thanks for your patience

My Schedule Matters Too

- What works best for you?
- Could you do...?

Yeah, You're Welcome

- No Problem /No worries
- Always happy to help

I Know What I'm Doing

- I think maybe we should...
- It'd be best if we...

Discuss Something Important

- (Explain everything in the email)
- It'd be easier to discuss in person

Do You Get It?

- Hopefully that makes sense?
- Let me know if you have questions

Where The Heck Are We On This?

- Just wanted to check in
- When can I expect an update

I Made A Small Error

- Ahh sorry my bad totally missed that
- Thanks for letting me know

I Have An Appointment

- Could I possibly leave early
- I will need to leave for at...